

Who benefits from Accreditation:

Accreditation benefits all stake holders, however specifically patients, healthcare organisations and third parties like payers are most significant beneficiaries as highlighted below.

Patients

- In an accredited organisation, patient receives higher quality of care
- Safety of patient is given a priority
- Patients receive services by credentialed medical and nursing staff
- Rights of patients are respected and protected
- Patient satisfaction is regularly evaluated which provides an opportunity to patients to express about their experience
- Patients get an opportunity to be part of their own care

Healthcare Organizations

- Accreditation enables the healthcare organisation in demonstrating commitment to deliver quality and safe patient care.
- Accreditation assures community about the quality of services and better health outcomes.
- Accreditation helps demonstrating that healthcare organisation functions in transparent and ethical manner.
- It also acts as a potential mechanism of risk management to safeguard provider from potential legal liability.
- It is a process to stimulate continual improvement.
- Act as a mechanism of self-regulation.
- It may provide opportunity for benchmarking by comparing their outcomes with other accredited organisations.

Staff of Healthcare Organisation

- Accreditation process provides opportunity to staff at all levels for their professional development
- It may help in building higher staff satisfaction because of good working environment, leadership opportunities and ownership of processes
- Being robust documentation and procedures in place, it also support staff in building their confidence to deliver proper care

Third Parties

- Accreditation provides an objective system of evaluation and empanelment by third parties like insurance companies, other payers, government etc.
- Accreditation helps in access to reliable and documented information on facilities, infrastructure, services and level of care.

What are the benefits of Accreditation:

- Accreditation provides formal recognition by peers, both within the institution and across the country.
- Encourages planning, identifies areas for change, and provides substantial information that can be used to support resource decisions.
- Accreditation is extremely influential in recruiting outstanding staff
- It contributes to the assurance that patients have received care based on nationally/internationally accepted standards and quality.
- Accreditation enhances credibility
- Self-assessment and site visit processes provide opportunities to help staff members and leaders to better understand the organisation
- Promotes improvement in structures, process and outcomes
- Helps in better resource allocations
- Accreditation can be a very strong factor in retention of patients
- Accreditation offers a competitive advantage for healthcare organisations.